



ACL Training Prospectus



How we can help:

- Introductory and Advanced-level Courses
- Learn in comfort—premium training facilities available
- Bespoke courses tailored to your individual needs



Score



The Score system is modular in design. Each customer and system version is therefore unique and expanding as coordinators progressively add more modules to their system to meet their ever growing requirements. Without training and support from experienced coordinators, it is extremely difficult to maximise the full benefits of the enhanced features offered by Score, or to understand how to apply the tools available to the variety of coordination processes.

Score Module Courses

Standard User Course

This three-day course covers the basic use of the system and also gives the user an overview of the more advanced aspects of Score.

Reference: SSUSE3

Reporting Course

This course will last between one (New User) and two (Advanced User) days, depending on the users experience and expertise, providing the customer with the ability to fully use standard reporting facilities in Score. The course will also provide the customer with the ability to customise existing reports, create their own reports from a blank template and use the comparison report tool.

The automatic scheduling of report jobs is also discussed in the course.

Reference: SSREP1

Slot Monitoring Course

This course lasts for two days and provides the customer with training on importing actual movement information and the matching of this data against the coordinated schedule.

For more advanced user requirements, the second day of the course covers the creation of 'baseline' schedules and the use-it-or-lose-it process. *

Reference: SSMON2



* Please note additional Score modules are required for this functionality, specifically the SQL and Bi-temporal database.



Score



Message Processing Course

This is a one-day course and covers the handling of messages within Score as well as the parameters used to establish message filters.

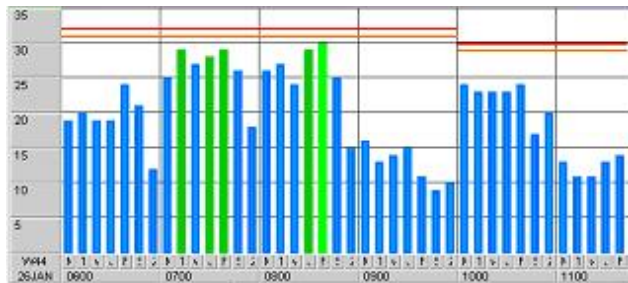
An advanced course is available for users with the AMP+ module (automatic message processing) that covers the creation of filters and the use of the contacts database to create accredited airline accounts that are permitted to automatically update their schedules. If required, this course also deals with the setup of automatic message processing in the Online Coordination System (OCS). This course lasts one day.

Reference: SSMP1

Enquiries Course

This is a one-day course training the users on the use of standard enquiry formats as well as the ability to customise and create new 'views'.

Reference: ENQ1



Quotas Course

Aircraft noise is covered in a half-day course on the creation of a 'noise point' database and using this data to create constraints and reports. Quotas may also be set for movement and passenger limits.

Reference: QC1

Advanced Resource Modelling and System Administration Course

This two-day course will enable the user to create airports resource sets within Score using the Advanced Resource Module. The course also involves system administrative duties such as employee access rights and schedule offload facilities.

Reference: ARMSA2

Coordination and Planner Process

Coordination Courses

Initial Coordination Process Course

The initial coordination process is complex and carried out against tight industry deadlines. The quality of the output from the process is critical to the airlines. This two-day course is process orientated and will show the user how to distribute their SHL, set-up their airport for pre-coordination activity, check the initial airline submissions and compare with the historic data, coordinate the new season and then distribute the SAL messages.

The schedule conference and post conference activities are also discussed.

Reference: ICP2



Airport Planners Course

A two-day course is provided to airport planning staff, who will have access to Score, enabling them to use the system for reports and to create their own 'what if' scenarios.

Reference: APC2

Coordinators and Planners: Excel and Access

This half-day course covers the extraction of data from the Score system, combined with the manipulation of the extracted schedule data, using Microsoft Excel and Access programs.

Schedule data from Score may be used to produce customised reports and charts for further analysis.

Reference: CPEA1

Other Courses

Rules and Regulations Course

This one or two-day course covers the EU and WSG rules, regulations and guidelines surrounding slot allocation.

Reference: REGS1 (1-day course)

REGS2 (2-day course)

Online Coordination System



Online Coordination System (OCS) Course

This introductory-level half-day course provides training on managing slots online, on a single-date ad-hoc basis, and how to respond to system acknowledgements. The course is intended for airline schedulers, GA operators and handling agents. The setup of OCS is covered in the advanced message processing course.

Reference: OCINT1

OCS+

This one-day course covers the introductory level basics with the addition of seasonal flight record handling requirements for airline schedulers.

Reference: OCPLUS1

OCS 3

This course covers the introductory and OCS+ levels with the additional requirements for Coordinators, and typically lasts one day (may be increased to one and a half days if required).

Reference: OCPLUS3

OCS / Operations Introduction

This half-day course combines SSIM Chapter 6 format request message creation & operational use of OCS.

This course is intended primarily for airline operations staff, but is a useful all-round introduction to ad-hoc slot management.

Reference: OCOPS1



Score



<p>Ref: SSUSE3 Score Standard User 3 days</p> <p>£500 per delegate/per day*</p>	<p>Ref: SSREP1 Score Reporting</p> <table border="0"> <tr> <td>1 day</td> <td>2 days</td> </tr> <tr> <td>£500 per delegate*</td> <td>£500 per delegate/per day*</td> </tr> </table>	1 day	2 days	£500 per delegate*	£500 per delegate/per day*
1 day	2 days				
£500 per delegate*	£500 per delegate/per day*				
<p>Ref: SSMON2 Score Slot Monitoring 2 days</p> <p>£500 per delegate/per day*</p>	<p>Ref: SSMP1 Score Message Processing 1 day</p> <p>£500 per delegate*</p>				
<p>Ref: ENQ1 Score Enquiries 1 day</p> <p>£500 per delegate*</p>	<p>Ref: QC1 Score Quotas/Noise Half day</p> <p>£250 per delegate</p>				
<p>Ref: ARMSA2 Score Advanced Resource Modelling and System Administration 2 days</p> <p>£500 per delegate/per day*</p>	<p>Ref: CUSTOM</p> <p>Bespoke Training Courses</p> <p>Customised training, according to</p> <p>£600 per delegate/per day</p>				

* Where two or more delegates attend, price per day is £900, shared equally.

Coordination & Planner Process

Ref: ICP2 Initial Coordination Process 2 days £500 per delegate/per day*	Ref: APC2 Score Airport Planners 2 days £500 per delegate/per day*				
Ref: CPEA1 Score Coordinators and Planners: Excel and Access Half day £300 per delegate	Ref: REGS1 / REGS2 EU / WSG Rules and Regulations <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;">1 day</td> <td style="width: 50%; border: none;">2 days</td> </tr> <tr> <td style="border: none;">£500 per delegate*</td> <td style="border: none;">£500 per delegate/per day*</td> </tr> </table>	1 day	2 days	£500 per delegate*	£500 per delegate/per day*
1 day	2 days				
£500 per delegate*	£500 per delegate/per day*				



Online Coordination System

Ref: OCINT1 OCS Introduction Half day £150 per delegate	Ref: OCPLUS1 OCS+ 1 day £300 per delegate				
Ref: OCPLUS3 OCS 3 <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;">1 day</td> <td style="width: 50%; border: none;">1 ½ days</td> </tr> <tr> <td style="border: none;">£300 per delegate</td> <td style="border: none;">£400 per delegate</td> </tr> </table>	1 day	1 ½ days	£300 per delegate	£400 per delegate	Ref: OCOPS1 OCS / Operations Introduction Half day £150 per delegate
1 day	1 ½ days				
£300 per delegate	£400 per delegate				



Capital Place
 120, Bath Road
 Hayes
 Middlesex
 UB3 5AN

Phone: +44 (0)20 8564 0600
 Fax: +44 (0)20 8564 0691
 E-mail: info@acl-uk.org
 SITA: LONACXH
 Web: www.acl-uk.org